

Terms of Service & Privacy Policy

Terms of Service

Last updated: June 22, 2025

Welcome to ITIN Application, a service operated by Mudeno Inc. ("we", "our" or "the company") through the website www.itin-irs.com.

Please read these Terms of Service carefully before using our site or contracting our services. By accessing or using any part of the site, you agree to be bound by these terms.

1. Description of Service:

We provide assistance with the application and renewal of the IRS Individual Taxpayer Identification Number (ITIN).

2. Age Requirement:

You must be at least 18 years old to use our services.

3. User Responsibility:

You are responsible for providing accurate and truthful information. False or fraudulent submissions may result in termination of your application.

4. Payments:

Payments must be made through authorized channels such as PayPal. Payments do not guarantee ITIN approval, as the IRS has final decision authority.

5. Refund Policy:

No refunds are issued after the application process begins or once documents are submitted to the IRS. Contact us within 24 hours of payment for cancellations.

6. Cancellations:

Service cancellations are accepted only before documentation processing begins.

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7. Intellectual Property:

All website content is owned by Mudeno Inc. and protected by copyright laws.

8. Limitation of Liability:

We are not liable for delays or IRS rejections. Our service is limited to preparing and guiding your ITIN request.

9. Modifications:

We may update these Terms at any time. Continued use of the site after updates constitutes acceptance.

10. Contact:

support@itin-irs.com

11. Tracking Tools:

We use Google Ads and Google Analytics for marketing and analytics. You consent to the use of tracking technologies.

Privacy Policy

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At ITIN Application (operated by Mudeno Inc.), we respect your privacy. This Privacy Policy explains how we collect and use your information.

1. Information Collected:

- Personal data: name, email, phone, address, ITIN-related documents.
- Technical data: IP address, browser type, pages visited.
- Tools: Google Analytics and Google Ads for tracking.

2. Use of Information:

We use data to process your request, communicate, improve the website, and for legal compliance.

3. Sharing Data:

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We do not sell your data. Data may be shared with service providers or legal authorities if required.

4. Cookies and Tracking:

We use cookies and tracking tools. You may disable cookies via browser settings.

5. Security:

We implement protective measures but cannot guarantee 100% security.

6. Your Rights:

You may request access, correction, or deletion of your data via support@itin-irs.com.

7. Data Retention:

Data is retained as necessary for service provision and legal compliance.

8. Changes to This Policy:

We may update this policy. Continued use after changes implies acceptance.

9. Contact:

support@itin-irs.com

Mudeno Inc., 1440 SW 104th Path, Apt 109, Miami FL 33174, USA